New England Deaconess Hospital
Boston, Massachusetts

pulse

VOLUME 20 — NUMBER 6 MARCH 1967

ARTHUR FIEDLER PREPARES FOR DEACONESS NIGHT AT THE POPS

When Mr. Fiedler plans the program for Pops, he combines the classical with the popular and provides an evening of good music which will please every taste. Fiedler has often said that there is not just one kind of good music but that good music is found on all levels, and he would rather hear or conduct a top-flight piece of popular music than a so-so piece of serious music. He agrees with Rossini who said, "Every kind of music is good except the boring kind."

Music at Pops will not be boring. The program is divided into three parts with two intermissions. Usually the first section includes a zippy march or a breezy operetta. The second division offers a selection from the symphony repertoire, and the program ends with a musical like *South Pacific* or *Hello Dolly!* Seats are arranged for comfort, tables are available and refreshments are served.

Pops started in 1885, four years after the Symphony began. Held in the old Music Hall where Loew's Orpheum is now, Pops provided an opportunity for the Symphony orchestra to work together after the winter season. The same musicians who play for the Symphony play for Pops minus a number of prinpal players. The principal players function as leaders of their instrument section, and are virtually assistant conductors. After the arduous winter season, they take a vacation, leaving the number one post for the next musician in line.

When the Friends of the Deaconess started a night at the Pops in 1940, Mr. Fiedler had been the conductor for ten years. The profit for the Friends that first year amounted to $404 and has increased steadily to last year's $1600. All the profits from Pops go to the School of Nursing.

This year Pops will be held on Friday, April 28 at 8:30 P.M. Mrs. C. Cabell Bailey is Chairman and Mrs. George A. Dempsey is Treasurer for this eventful evening. They are being assisted by Mrs. Frederick N. Currier, Mrs. Urban H. Eversole, Mrs. Alexander Ostroff and Mrs. Sally G. Putnam in addressing the publicity flyers, which include a reservation form. Mrs. George A. Dempsey at 51 Stony Brae Road in Newton Highlands 02161 will send the form upon request and will accept reservations for tables at $30 and single seats for $6. Please make checks payable to "Friends of the Deaconess Pops" and enclose a self addressed stamped envelope for your tickets. All contributions are tax-deductible.

Mrs. Bailey and Mrs. Dempsey also plan to sell tickets in the lobby of Central Building on Wednesday, April 26 and Thursday, April 27.

Whatever the note, it will be a good one with Arthur Fiedler conducting. Mr. Fiedler, Pops conductor since 1930, discusses the program for Deaconess Night at the Pops with Mrs. George A. Dempsey, Pops Treasurer, (left) and Mrs. George I. Rohrbough, President of the Friends of the Deaconess.

Holy Week Services

MAUNDY THURSDAY
March 23 at 7:30 P.M.

EASTER SUNDAY
March 26 at 9:30 A.M.

Chaplain Ralph A. Curtis will be in charge of the services in the Arthur T. Dooley Chapel.

DOCTORS' DOINGS . . .

Dr. Theodore L. Badger, Physician, Active Staff, and Dr. George W. B. Starkey, Surgeon, Active Staff, are appearing in the Boston Medical Reports, an educational television series for physicians. Participants in Part One of the Pulmonary Disease Conference on March 21 and 23, they are scheduled also for Part Two on Tuesday, March 28 at 12 Noon and Thursday, March 30 at 11 P.M. on WGBH-TV, Channel 2, Boston and WENH-TV, Channel 11, Durham, New Hampshire.

Dr. David P. Boyd, Surgeon, Active Staff, moderated a panel on "Special Problems in Esophageal Surgery" at a sectional meeting of the American College of Surgeons on February 27, New York City.

Dr. B. Dan Ferguson, Physician, Active Staff, lectured on "Photocoagulation and the Treatment of Diabetic Eye Problems" at the Newton-Waltham Area Diabetes Club, February 15.

Dr. Gilbert H. Friedell, Cancer Research Associate, was ap-

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THE 901 CLUB

A new club for certain, select employees is in the Deaconess limelight. The first meeting took place recently when 17 of 27 eligible employees gathered at 1200 Beacon Street for dinner. Eavesdroppers could have caught tidbits of conversation often overheard when Deaconess employees get together. Someone said, "My job was supposed to be part-time," and another laughed "I was only going to work a few months and have been here ever since." Everyone there had an anecdote and all were old friends, who had been employees at Deaconess for 25 or more years. Any active employee may join as soon as he has accumulated the magical 25 years. The Club's charter members total 901 years of service.

At the meeting Mr. Russell Cowing, Associate Director, Cancer Research Institute, was elected Chairman; Miss Bertina Terkelsen, Office Manager, was named Secretary and Mr. R. D. Lowry, Executive Director, was unanimously voted an honorary member.

Mr. Cowing has announced that Miss Eva M. Witham will head a committee to study the by-laws and membership policy, Miss Virginia O. Diggdon will chair the committee for formulating plans for future meetings and Miss Lilla M. Anderson will head a committee to consider the functions of the club.

Other members are Miss Dorothy V. Blanchard, Mr. Frederick W. Cheney, Miss Mary Connolly, Mrs. Ann D. Cotter, Mrs. Rita Dennehy, Olive Gates, M. D., Mr. William Gibson, Miss Eva Gifford, Miss Catherine F. Grady, Mrs. Catherine E. Greenlaw, Mrs. Kathryn H. Haley, Miss Marion E. Haskell, Miss Madelyn E. Lendall, Joseph H. Marks, M.D., Miss Muriel Palmer, Miss Lois M. Preston, Mr. Donald L. Sabine, Miss Isabel Smith, Mrs. Elizabeth Thompson, Miss Natalie Tomkins, Shields Warren, M. D., and Miss Catherine V. Waters.

FATAL REMARKS

National Observer: "Missouri's new Records Management Agency, in the process of gathering old records and photographing them for compact storage, came up with some unusual ones, including these from old vital-statistics records of causes of death:

'Went to bed feeling well, but woke up dead.'
'Died suddenly. Nothing serious.'
'Don't know. Died without the aid of a physician.'
'Blow on the head with an ax. Contributory cause, another man's wife.'
'Had never been fatally ill before.'"

Down the Aisle

engaged . . .

Miss Donna L. Anderson, L.P.N., Nursing, to Mr. Fred Brown Goodwin, Jr., sales manager and treasurer of Aamco Transmission Company, Lynn, in October.

Miss Barbara J. Case, Nursing Aide, to Mr. Kent D. Smith, U. S. Navy stationed at Quonset Point, Rhode Island.

Miss Elizabeth Hall, junior, School of Nursing, to Mr. Frederick V. Cowen, senior, Northeastern University.

Miss Barbara E. Prime, M.T. (A.S.C.P.) to Mr. Thomas E. Martin, a teacher and basketball coach at Foxboro High School, in August.

Miss Susan P. Tillinghast, junior, School of Nursing, to Mr. William J. McCullough, a graduate of Babson Institute of Business Administration, now a Second Lieutenant, U.S. Air Force at Keesler Field, Mississippi.

married . . .

Miss Mildred Munn, Head Nurse, Central Three, to Mr. Arnold L. Currie from Concord, Massachusetts, on March 4.

Miss Sue Ann Steele, Staff Nurse, Nursing, to Mr. David L. Brower; a senior at New Brunswick Theological Seminary, on February 25th. They will live in New Brunswick, New Jersey until Mr. Brower completes his theological studies.

2 New Library Books

New books in the Patients' and Employees' Library include: ISLANDS OF ANGRY GHOSTS by Hugh Edwards, an account of the discovery of an ancient sunken ship and the retrieval of its treasures; INSIDE SOUTH AMERICA by John Gunther, a detailed exploration of a continent which plays a crucial role in the future of the United States; YANQUI, COME BACK! by William B. Walsh, M.D., a chronicle of the visit of the hospital Ship Hope to Peru; EVERYTHING BUT MONEY by Sam Levenson, a warm recollection of the humorist's childhood; A THOUSAND DAYS by Arthur M. Schlesinger, Jr., a biography of John F. Kennedy; MADAME SARAH by Cornelia Otis Skinner, a colorful biography of the great actress Sarah Bernhardt; EDGAR CAYCE: THE SLEEPING PROPHET by Jess Stearn, a biography of the great mystic renowned for both his prophecies and his medical cures; HOUSE OF CARDS by Stanley Ellin, a novel of suspense set in Paris; THE CAPTAIN by Jan de Hartog, an exciting sea story of World War II; THE ZINZIN ROAD by Fletcher Knebel, a timely story of Peace Corps politics and two mystery selections: MURDER IS ABSURD by Patricia McGerr and STRANGE CORNER by Mildred Davis.

TRAY-SERVERS PERFORM A CR
ATTRACTIVELY ARRANGING WEL

Hospital food service is like having a party three times a day every day and serving all your guests in bed. With 360 guests and about three-fourths of them on special diets the Dietary Department must work under a well-organized system. A crucial step in this system is handled by the tray-servers.

Every patient floor in the Hospital has a kitchen which functions with the help of a tray-server. Her duties are to see that a patient gets the food he has ordered (patients select their own menus from several choices) with the hot food hot and the cold food cold. She sees to it that the dishes and the silverware are sparkling clean and that the tray contains any condiments which the diet allows. Food for diabetics must be weighed and their servings cannot be delayed. The tray-server carries out her responsibilities under a set schedule as efficiently as the equipment will allow.

For the main meal at noon, one tray-server from each floor kitchen goes down to the main kitchen at about 11 A.M. and picks up the salads, liquids, fruit and any cold desserts for her patients. She takes the prepared food up to the refrigerator on her floor and begins to set the trays with non-perishable items. Just before the hot bulk food truck is brought to her kitchen by the porter, she pours the milk, and puts jello and other cold food neatly on the proper trays. Then she begins placing hot food on the trays, which the supervisor checks before the nursing aide delivers them to the patients. After the noon meal the tray-server loads the dishwasher and cleans the kitchen. Breakfast and evening servings are handled in much the same way.

Ready — set — go. They're off to the patient floors with salads and desserts from the main kitchen. Pushing front carts are (left to right) Mrs. Maureen J. Craffey, Mrs. Harriett Regan and Mrs. Aurelia V. Everett. Ladies in the back row are (left to right) Mrs. Mary B. Walsh, Mrs. Suzanne M. Fountain, Miss Consolata C. Cardillo, Mrs. Mary C. Finn, Mrs. Mary L. Osborne and Miss Dorothy E. Jordan.

Mrs. Dorothy M. Dawes dishes up the hot food for patients on Central Three. She is fixing a baked potato and will weigh all portions for diabetics.

Mrs. Gertrude M. Reed fills a tea-pot at the beverage station in the new Food Service Truck. One of the hot food sections is open to view on the right and the cold food can be seen on patient trays at left. The truck is loaded in the main kitchen and brought to Deaconess Four, which is an experimental area for Central Food Service. Central Food Service eliminates the use of floor kitchens in serving patient meals.

Mrs. Mary L. Osborne sets a hot plate on a tray prepared with cold items, which Miss Christine E. Cadogan is placing on a smaller cart to go to the patients.

CIAL STEP IN FOOD SERVICE PREPARED FOOD FOR PATIENTS

On Deaconess Four, 20 patients receive their food under an experimental system. Food is brought directly from the main kitchen to the patient floor via a new vehicle with two hot and two cold sections, a freezer division and a beverage station. Patient trays set with cold items are placed in the refrigerated sections in advance and when the hot food is ready it is put in the oven section in individual serving dishes. On the patient floor and under the direction of a supervisor the tray-server assembles the food according to menu and delivers the tray to the patient herself, leaving the nursing aide free to feed dependent patients. Each tray-server has had or will have an opportunity to use the food service cart.

Under this system, which is called Central Food Service, floor kitchens eventually will become nourishment stations for between meal snacks, and most tray-servers will work in the main kitchen, helping to prepare the food and load it on the trucks. On the patient floors the girls will assemble meals and serve the trays under the experimental plan. Upon returning to the main kitchen they will help clean the truck and wash the dishes.

Plans for switching to Central Food Service are exciting and long range. Dishwashing will be less of a chore with the addition of a new and enlarged machine. The present Bake Shop is to be converted to an area suitable for housing a new 26 foot long dishwashing facility. Dietary personnel posted at various work stations along the conveyor belt will make the work go quickly. The installation should be completed about the beginning of May, when the former dishwashing room will be used for salad preparation. The tray-servers will have a special area for truck cleaning, because there are ten more trucks on order, and as the Building Program develops the Hospital will need twice that many.

To prepare tray-servers for their new role and to help them acquire more skills in fixing the trays, the Department provides an 11-week course with two-hour meetings twice a week. The first graduation complete with a capping ceremony is to be held later this month. Miss Allison Parker, Instructor, says that the girls have had the benefit of guest lecturers, demonstrations, films and tours as well as traditional instruction. The course emphasizes that the position of a tray-server is not isolated, but is part of the overall concept of patient care. Patients depend on a tray-server's neatness, accuracy and techniques in sanitation and safety. Many patients have said that they welcome the well-prepared food which is attractively and pleasingly arranged.

Mrs. Edith McCracken announces that a tray is ready for one of the ambulatory patients at the Joslin Clinic Hospital Teaching Unit.

Mrs. Mary Jellow artfully loads her dishwasher on Baker 3. Tray-servers keep the dishes and floor kitchens sparkling clean.

MR. SCHIFF JOINS PURCHASING DEPARTMENT

After nearly eight years of experience as the Purchasing Agent at Brookline Hospital, Mr. Mortimer E. Schiff has joined our purchasing department. The new Assistant Purchasing Agent was first introduced to his field during the Korean War, when he helped maintain a U. S. Army general out-patient dispensary in Alaska. After the war he covered New England as a drug salesman for a Missouri firm and then became a partner in a home-construction company near Framingham. He is now a member of the New England Purchasing Agents Association.

Mr. Schiff lives in Wayland with his wife, Joan, and their four children, Debbie, Jonathan, Amy and Andrew.

WE WELCOME . . .

New full-time employees include: Mrs. Georgia Constas, Mrs. Ida Cooper, Mrs. Maureen Craffey, Mrs. Aurelia Everett, Mrs. Carmen Flores, Mrs. Balva Lewis, Dietary; Mrs. Helena Hurley, Mrs. Harriett MacInnis, Mrs. Christel Watson, Housekeeping; Miss Elizabeth Scott, Anatomic Pathology; Mrs. Barbara Goldstein, Clinical Pathology; Miss Martha Barrows, Staff Nurse, Intravenous Therapy; Miss Patricia Morris, Miss Gloria Salgado, Laundry; Mr. Janis Kalns, Mr. David McLean, Mr. Forrest Perry, Mr. Bruce Rheault, Mr. Alfred Veisbergs, Mr. Silas Wells, Maintenance; Mrs. Carol Porell, Medical Record; Miss Patricia Arsenault, Miss Harriet Bailey, Miss Janet Blair, Miss Anne Bradbury, Miss Pamela Brown, Mrs. Linda Carson, Miss Rosemary Harvey, Miss Patricia Hite, Miss Joy Irwin, Miss Joyce Kohl, Miss Elaine Morehead, Miss Jeanne Parisee, Miss Jeanne Raymond, Mrs. Deborah Russell, Mrs. Rita Wilkie, Staff Nurses in Nursing, Miss Ginger Fong, Miss Mary Hollis, Mrs. Frances Jemmott, Miss Margaret Marsh, Mrs. Wiltraud Moore, Mrs. Anna Scott, Miss Joyce Shapiro, Miss Jill Slaney, Nursing; Miss Bonnie Pfennighaus, Miss Sally Webb, Staff Nurses in Special Care Unit; Miss Patricia Noonan, School of Nursing; Mr. John Medwed, Jr., Patient Service; Miss June Farren, Personnel; Miss Nancy Winder, Miss Barbara Zipkin, Purchasing; Miss Cheryl Coats, Radiology; Miss Rose Bernstein, Mrs. Helen Rogers, Shields Warren Radiation Laboratory; Mrs. Marion Freeman, Mrs. Anne Kendrick-Jones, Social Service; Mrs. Adeline Elmeus, Miss Linda McGrath, Central Supply; Mrs. Frances Johnson, Recovery Room; Mr. Daniel Philibert, Surgery.

Miss Allison Parker's tray-servers class learns how to cook eggs. Tray-servers often fix eggs for patients upon request. Left to right are Miss Mabel J. Spragg, Mrs. Mary C. Finn, Mrs. Gertrude M. Reed, Mrs. Mary L. Osborne, Mrs. Harriet Regan, Miss Constance C. Cardillo, Mrs. Sarah M. Kelly, Mrs. Margaret M. McCarthy, Mr. Rocco Marci, who demonstrated egg-cooking to the class, Mrs. Linda H. Fall and Mrs. Suzanne M. Fountain.

DOCTORS' DOINGS . . .

(Continued from Page 1)

pointed a member of the National Cancer Institute's "Breast Cancer Task Force" on February 17, Washington, D.C.

Dr. Gerald G. Garcelon, Surgeon, Active Staff, was elected President of the American Cancer Society, Massachusetts Division for 1967-1968, succeeding Dr. William A. Meissner, Pathologist-in-Chief.

Dr. W. Eugene Knox, Cancer Research Associate, is conducting a retrospective collaborative study to collect information on all patients in the United States, who were diagnosed as having phenylketonuria between January 1, 1960 and December 31, 1965.

Dr. Leo P. Krall, Physician, Active Staff, presented the paper, "Combined Oral Hypoglycemic Treatment of Diabetes" at the Brook Lodge Conference: *Ten Years of Tolbutamide Therapy* on March 7 in Kalamazoo, Michigan.

Dr. Herman Lisco, Cancer Research Associate, has been appointed Assistant Dean of the Faculty of Medicine for Student Affairs at Harvard Medical School.

Dr. Elton Watkins, Jr., Surgeon, Active Staff, recently returned from delivering lectures in Kenya, the United Arab Republic and Italy.

PROFILE

Mr. W. Edward Gauntlett makes more animal cages for CRI.

What do you call someone who takes an idea and gives it shape – someone who creates a "thing" to fit the need of a particular person or situation? Whatever it is, however you would describe it, Mr. W. Edward Gauntlett is it.

For the past two years he has come to the Cancer Research Institute Shop from 9:30 A.M. to 4 P.M., Mondays through Thursdays, even though he is supposed to be in retirement. Before he "retired" he had been with Deaconess for 28 years. "I never seem to work under anyone," he says, "I just come and do what there is to do."

What there is to do could take volumes. Eddie has made practically every type of animal cage in CRI – cages specifically designed for rabbits, mice, rats and guinea pigs – cages with small holes for small feet, larger holes for larger feet – cages with water bottles and food pockets attached – cages with underlining trays – cages mounted on specially fitted racks.

He has developed a rack which can carry 49 water bottles through a dishwasher and then fit in an apparatus which will fill the bottles simultaneously – a time-saver when there are over 5,000 animals to feed. Mr. Gauntlett works with the knowledge of one who was an animal caretaker for three years and is able to understand what animals need for comfort and what personnel need for efficiency.

Because researchers often wish for equipment which hasn't been invented, Ed and his talent is invaluable. Dr. David L. Joftes, Research Associate, says, "Just tell Ed the problem, and when he remarks 'I'll see what can I do' you know he's got it all figured out. Eddie has tailored necessary parts for the C14 environment chamber as well as special funnels and unique storage cabinets. Every room in CRI has at least one item he has either made or repaired at an untold savings to the Institute."

Originally from Nova Scotia, Ed lives at Rogerson House in Jamaica Plain, but mostly he is at home in his corner of the CRI Shop working with metal and smoking a cigar.

WE'RE ALL HEART

Miss Linda J. Glynn, Staff Nurse, Special Care Unit, displays the very appropriate card she posted outside the Coronary Care Division for Valentine's Day.

Afternoon Supper Held In Honor Of Miss Anne Raftery

"It was my first and only job and I fully enjoyed every bit of the work," Miss Anne M. Raftery said upon her retirement from Central Supply. Miss Raftery came originally from Ireland and lived for awhile with her aunts in Waverly before coming to work at Deaconess in September, 1953. She fears she was practically speechless at the afternoon supper held in her behalf on February 27, but she wants everyone to know that she was thrilled and pleased.

A gift of money was given her by her coworkers in Central Supply and Mr. R. D. Lowry, Executive Director, presented her with a Revere Bowl from the Hospital.

Now relaxing at home in Brookline, Miss Raftery plans to spend time with her nieces and nephews, especially at the Cape this summer.

Miss Anne M. Raftery, Central Supply, receives a gift from Mr. R. D. Lowry, Executive Director, at her retirement party.

JUST A MINUTE

We are trying to up-date our mailing list.

Is your name and address on the mailer correct?

Please write any changes on the mailer and return it to:

PULSE
New England Deaconess Hospital
185 Pilgrim Road
Boston,
Massachusetts 02215

Be sure your Zip Code is right.

NEW ENGLAND DEACONESS HOSPITAL BOWLING LEAGUE

DIVISION A

Team No.	Pinfall to date Incl. Handicap	Pts.
1—Schraub	33374	126
3—Halligan	32154	115
2—Colleran	33439	110
5—Gillis	34856	105
4—Biegel	18642	30

High Singles

S. Thomas	139
L. Gillis	119

High Singles for Year

C. Schraub	154
L. Gillis	119

High Three-String for Year

C. Schraub	360
L. Gillis	306

High Average for Year

C. Schraub	105
L. Gillis	90

DIVISION B

Team No.	Pinfall to date Incl. Handicap	Pts.
6—Marotta	32873	92
10—Lee	32774	90
11—Gulcyzski	31249	89
8—Hennessey	30444	77
7—Laffey	31319	62
9—Peterson	26507	62

High Singles

S. Hanson	106
R. D. Lowry	123

High Singles for Year

J. Esch	130
S. Meek	127

High Three-String for Year

R. D. Lowry	339
S. Meek	309

High Average for Year

R. D. Lowry	99
S. Meek	92

DIVISION C

Team No.	Pinfall to date Incl. Handicap	Pts.
14—Foley	32184	113
15—Cooke	32154	110
13—Weeden	32250	103
12—Shapiro	29004	71
16—Carrington	30789	48

High Singles

Lussier	119
B. Shapiro	108

High Singles for Year

J. Barr	132
S. Nordstrom	117

High Three-String for Year

J. Dillahunt	336
S. Nordstrom	321

High Average for Year

J. Barr	101
B. Weeden	95